

CABINET MEMBER FOR RESOURCES AND COMMISSIONING

**Venue: Town Hall,
The Crofts,
Moorgate Street,
Rotherham
S60 2TH**

Date: Monday, 6th December, 2010

Time: 11.30 a.m.

A G E N D A

1. To determine if the following matters are to be considered under the categories suggested, in accordance with the Local Government Act 1972 (as amended March 2006).
2. To determine any item which the Chairman is of the opinion should be considered later in the agenda as a matter of urgency.
3. Minutes of Meeting held on 8th November, 2010 (Pages 1 - 7)
4. RBT Performance Report (Pages 8 - 19)
5. Complaints Forum (Pages 20 - 22)
-draft minutes of meeting held on 24th November, 2010
6. Customer Access Group (Pages 23 - 25)
- draft minutes of 24th November, 2010
7. Website Strategy Group (Pages 26 - 29)
- minutes of meeting held on 24th November, 2010